



Customer Tracking and Management

With Y.E.S.!™ all customer information is automatically recorded and tracked for the merchant's convenience. Whether the customer purchased online or in the store, all customer information is easily accessible from one screen. A merchant can quickly and easily view details about a customer's **contact information, purchasing history** and trends, outstanding balances, and much more. From the customer screen, the merchant can **apply payments**, issue credit memos, or do returns. This simple yet comprehensive interface enables the merchant to manage and control all customers and transactions from one screen, saving time.